

Student Handbook

MAIN CAMPUS 400 WILKES BOULEVARD, COLUMBIA MO 65201 PHONE: 573.474.8560

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WWW.JOBPOINT.ORG

Job Point is Mid-Missouri's premier employment center and community development corporation. Since 1965, we have been linking people and jobs by providing career planning, skills training and job placement assistance.

Our Goal: We specialize in preparing individuals to enter the workforce, while meeting a critical need of the business community.

Vision: To unleash human potential by creating life changing solutions for personal fulfillment and economic independence.

Mission: Job Point promotes the abilities of individual seeking employment through innovative training, education and business partnership, enriching the communities where we work and live.

Notice Regarding Emergency Situations: In order to comply with federal, state or local orders due to a pandemic or other emergency situations, Job Point may find it necessary to change delivery of services to a primarily virtual environment. In this instance, we will do everything in our power to ensure students have the tools needed to enroll and/or continue participation in our programs.

Student Services Information

AFFIRMATIVE ACTION AND EQUAL OPPORTUNITY STATEMENT

It is the policy and practice of Job Point to provide services to persons without regard to race, religion, color, gender, age, national origin (including limited English Proficiency), disability, sexual orientation, veteran status, marital status, pregnancy including childbirth and related medical conditions, ancestry, familial status, genetic information, transgender status or gender identity, or political affiliation or belief; or for beneficiaries, applicants and participants only, on the basis of citizenship status or participation in WIOA Title-I-financially assisted program or activity,, except where *bona fide* occupational requirements exist. For persons sixteen years or older, vocational services shall also be provided without regard to age. This policy will remain consistent with Affirmative Action/Equal Opportunity, Title VI of the Civil Rights Act, Equal Pay Act, Age Discrimination Act, Section IV of the 1973 Rehabilitation Act, Uniformed Services Employment and Reemployment Rights Act (USERRA) of 1994, the Americans with Disabilities Act (ADA), the ADA Amendments Act of 2008, Title II of the Genetic Information Nondiscrimination Act of 2008, Section 188 of WIOA, and any other applicable laws.

Furthermore, Job Point has pledged to support Missouri's veterans. As a member of "Show-Me Heroes", Job Point places a preference on assisting and hiring those who have served and continue to serve in the Armed Forces, National Guard and Reserve.

ADMISSION REQUIREMENTS AND PROCEDURES

The minimum admission requirements for Job Point's programs include:

- 17 years of age or older. With prior approval, 16 year olds may be considered for enrollment. Some programs have more specific age requirements.
- Be capable of independent, safe functioning during limited periods when staff supervision is not provided.
 Such instances may include, but are not limited to, breaks, lunch and arrival to Job Point site prior to start of class or program, etc.
- Capable of caring for own personal needs or have made arrangements for personal care assistance.
- Be responsible for transportation to services. Please inquire as some programs allow exceptions.
- Current medical and/or psychological examination as appropriate.
- Pose no threat of harm to self or others.
- Expressed interest in obtaining employment in the specified field and completing the specified program.
- Completion of Job Point's Enrollment Agreement.

- Appropriate I-9 documentation (legally able to work in U.S.).
- Income verification.
- Fees for service(s) must be paid. Fee sponsorship is <u>usually</u> obtained through a third party, such as the
 Division of Vocational Rehabilitation, Rehabilitation Services for the Blind, Federal, State or Local funds, and
 Central & West Central Workforce Development Boards. However, funding may also be arranged on an
 individual basis.
- All participants must be determined eligible for services as stipulated by referral source's appropriate
 quidelines.
- Some programs require males, who are 18 to 25 years old, to register with Selective Service. Males 26 years or older and born on or after January 1, 1960, must have proof of registration with the Selective Service.

Reasonable accommodations may be requested for all required testing and coursework. The School Administrator shall make all final decisions on admissions for applicants who do not meet the minimum requirements. Students who lack a requirement for admission may be considered on an individual basis, however, must provide evidence they can successfully meet the demands of the program. A one week trial admission may be recommended to assess the student's likelihood to complete. Should a student be unable to meet all admission criteria or fail to meet program requirements during the trial period, the student will be dismissed from the program, and receive a refund of all monies paid.

In the event it is not possible to schedule appropriate services for an individual at the time of referral, the individual's name and desired services will be added to a waiting list. The order of admittance is determined by the date the Questionnaire for Services is received. The timeliness of additional activities will also be considered when prerequisites are required.

Additional admission requirements apply to certain programs.

Office Technology

- All students enrolled must have a high school diploma/equivalency or be enrolled in classes to obtain this requirement prior to completion of program.
- Students must test at the ninth grade reading and math levels on the Test of Adult Basic Education (TABE).
- Physical tolerance for sedentary work.

The following also applies to these Office Technology Courses:

Secretarial Course Executive Office Administration Legal Office Administration Medical Office Administration

• Typing speed of 40 wpm is preferred.

Certified Nursing Assistant

- 18 years of age or older
- Negative drug screen
- Negative TB test
- Covid-19 vaccination
- Clear legal background check (misdemeanor considered case by case, good cause waiver accepted)
- Students must test at the eighth grade reading level on the Test of Adult Basic Education (TABE).
- Physically capable of performing CNA duties.

Trades

- 17 year of age or older. Some credentials/program components may not be available to individuals who are not at least 18 years old.
- Students must test at the eighth grade reading and math levels on the Test of Adult Basic Education (TABE).
- Medical clearance from a certified medical professional.
- Physical tolerance for light and moderate work, encompassing a lifting requirement range of 5 to 40 lbs.
 Although heavy work is not typical, the occasional expectation may be present from time to time; also,
 students will not be limited from activities, including bending, stooping, kneeling, crawling, reaching [with
 hand(s) and arm(s) extended outward or overhead], climbing, standing, or walking. Manual dexterity and
 good physical health is necessary.
- Students must pass a drug screen to participate in the Trades Internship.

The following also applies to:

Highway Maintenance and Repair (HMR)

- All students enrolled must have a high school diploma/equivalency or be enrolled in classes to obtain this requirement prior to completion of program.
- Access to reliable vehicle (waivers may be considered).
- Strong preference given to racial and ethnic minorities, females and individuals with economic disadvantages for non-tuition paying students.
- Valid Driver's License.

The following also applies to:

Heating Ventilation and Air Conditioning (HVAC)

Minimum score of 56% on the Bennett Mechanical Comprehension Test, Form S.

Retail Sales

- All students enrolled must have a high school diploma/equivalency or be enrolled in classes to obtain this requirement prior to completion of program.
- Students must test at the ninth grade reading and math levels on the Test of Adult Basic Education (TABE).
- Physical tolerance for light to medium work.

Warehousing

- 17 year of age or older. Some credentials/program components may not be available to individuals who are not at least 18 years old.
- Students must test at the eighth grade reading and math levels on the Test of Adult Basic Education (TABE).
- Medical clearance from a certified medical professional.
- Physical tolerance for light and moderate work, encompassing a lifting requirement range of 5 to 40 lbs.
 Although heavy work is not typical, the occasional expectation may be present from time to time; also, students will not be limited from activities, including bending, stooping, kneeling, crawling, reaching [with hand(s) and arm(s) extended outward or overhead], climbing, standing, or walking. Manual dexterity and good physical health is necessary.
- Students must pass a drug screen to participate in the Internship.

Interested students should follow the procedures outlined below for admission:

- Contact Academic Advisor to determine eligibility for fee sponsorship and potential start date, if admissions criteria are met.
- Review Enrollment Agreement.
- Complete Enrollment Agreement.

 Upon acceptance, sign Enrollment Agreement, determine attendance schedule, and make arrangements for payment.

GENERAL INFORMATION AND PROCEDURES

Job Point fosters a safe work environment, which encourages the development of mature work skills. Many of our rules, policies, and procedures are designed to provide a safe environment and to prepare persons for general employment standards.

- Normal businss hours are 8:00am to 4:30pm Monday through Friday. Otherwise Job Point's office will be locked.
- Persons served are required to show proof of identification and wear a badge or uniform identifying program participation while on Job Point premises, during daytime hours.
- Visitors are required to enter through the main entrance and stop at the front desk to seek assistance from the receptionist. Guests will be required to show proof of identification prior to entry and will wear a visitor's badge for the duration of their stay. Visits should be limited to breaks unless otherwise approved.
- Job Point is a smoke free organization. Use of tobacco/vpaing products is permitted at designated areas outside the building in compliance with local laws.

Safety Procedures

- Fire and other emergency drills will be held every other month. Procedures will be explained by your Advisor/Instructor. All evacuation and drill procedures are posted throughout the facilities.
- After exiting the building during a fire drill or other evacuation, everyone is to meet in the area designated by your Advisor/Instructor for roll call.
- Persons served are urged to use universal precautions at all times, assuming any bodily fluids may be contaminated with bloodborne pathogens.
- Remember, you are responsible for the safety of others, as well as your own. Report any safety hazards or suggestions as soon as possible to the staff person with whom you are working.

Code of Conduct

Job Point has adopted a Student Conduct Code to protect the rights of students, staff and the organization. This code ensures Job Point's training programs are characterized by mutual respect, civility and good citizenship. The code may also govern conduct that occurs at Job Point sponsored events/activities. Job Point students are expected to accept and adhere to these high standards of personal conduct.

Students shall:

- Treat all members of the Job Point staff and other students with courtesy, respect and dignity.
- Comply with directions of administrative officials acting in the performance of their duties.
- Treat the location itself, including buildings, grounds, furnishings, and company vehicles with respect.
- Respect the rights and property of other students attending training.
- Fulfill their obligations through honest and independent effort and integrity in academic and personal conduct.
- Accept responsibility for and the consequences of their actions and encourage responsible conduct in others
- Respect the prohibition of possession, consumption, distribution and provision of alcohol on site and the illegal possession, use, distribution and provision of controlled substances.
- Abide by all published policies.
- Refrain from any contact with firearms while on site and tampering with fire safety equipment in buildings and on the grounds.
- Possess no firearms, weapons or any other item designed to inflict harm or damage on campus. Sworn law
 enforcement and military officials possessing firearms while on duty may be exempt.

- Behave in a manner that does not intentionally or recklessly interfere with Job Point operations, including, but not limited to, studying, teaching, administrative activities, or fire, police or emergency services.
- Refrain from behavior that intentionally or recklessly endangers, threatens, or causes physical or emotional
 harm to any person including self, or that intentionally or recklessly causes reasonable apprehension of
 such harm.
- Repeated violations of the above expectations may result in removal from the course. Any threatening or illegal behavior will be reported to the legal authorities, and the student may result in an immediate and permanent dismissal.

Bag/ Backpack Policy

- Students will be allowed to bring with them a clear plastic, vinyl or PVC bag that does not exceed 12 inches by 6 inches by 12 inches, or a one-gallon plastic bag (such as Ziploc or Hefty bags). The bags may have a logo on one side that is no larger than 4.5 inches by 3.4 inches.
- Small clutches 4.5 inches by 6.5 inches, or approximately the size of a hand, with or without a handle or strap can be brought into the facility along with clear bags.
- Exceptions will be made for approved medical bags or equipment, which will be inspected prior to entry.
- Prohibited items include, but are not limited to, purses larger than a clutch bag, coolers, briefcases, backpacks, fanny packs, drawstring bags, luggage of any kind, computer bags, camera bags, binocular cases, diaper bags, plastic grocery store bags, reusable bags or totes and bags larger than the permissible size. Items in such bags including diapers, wipes and other supplies for babies and small children should be placed in an approved clear bag.
- Students are encouraged to bring only necessary items into the facility. All students and their belongings are subject to inspection prior to entry.
- Students carrying bags that do not meet the criteria will be asked to return them to their vehicles or s/he will be issued a locker and key for storage. Approved clear bags are available at the front desk of Job Point.
- This policy also applies to non-Job Point events, such as MACC HiSET classes and tours/meetings with prospective students and their guests or other meetings hosted on Job Point premises.

Dress Policy

Job Point respects the individual's right to dress in a manner according to his/her personal taste; however, all persons receiving services at Job Point are expected to dress in a manner acceptable to employment standards. It is the policy of this organization that each person's dress, grooming, and personal hygiene be appropriate to the work situation.

- We ask you to not wear these items while at the organization: low cut clothing, excessively short skirts or shirts, tattered jeans, tank tops, T-shirts or hats promoting alcoholic beverages or drugs, or any other clothing that may be offensive to others.
- Hats may be worn in some areas of Job Point, but you may be asked to remove your hat while participating
 in other areas.
- For safety reasons no open-toed shoes or sandals are to be worn while participating in Construction Trades Training, or other programs, as identified.
- Some programs require uniforms. Additional fees may apply.

More specific dress code standards may be addressed at community work or internship sites. Students dressed inappropriately will be asked to leave the premises, but may return after changing into clothes which meet the criteria listed above. Repeated infractions may result in removal from the course.

Attendance Policy

- Students are expected to attend all scheduled classes for the course in which they are enrolled.
- The course instructor will define conditions under which an absence is excused.
- An absence is an individual matter between the student and instructor. Students are directly responsible to their instructor(s) for class attendance and for work missed during any absence.
- If absences jeopardize progress, the student's instructor will report this information to the Academic Advisor.

- At the instructor's discretion, s/he may allow a student to withdraw from a course if absences jeopardize progress. Any withdrawal initiated during the session for a student's lack of attendance will be recorded on the student's permanent record as a grade of "Incomplete". A student may be determined to be withdrawn from the institution after missing three (3) consecutive instructional days and all of the days are unexcused.
- An instructor may drop a student with excessive absences from the course after consulting with the Academic Advisor. Any drop initiated during the course by an instructor for a student's lack of attendance will be documented on the student's permanent record as a grade of "Fail".
- Eleven percent of class hours absent may result in the student being dropped.
- Information regarding a student who is dropped or withdrawn may be reported to the student's funding entity.
- Instructions will be posted if an instructor cannot attend any regularly scheduled class.
- To ensure the safety of students and staff and to increase the ease and certainty of communication during
 inclement weather, students will follow Job Point's inclement weather policy. When the public schools are
 closed due to inclement weather there will be no classes for the day. Evening classes will be cancelled if
 Columbia Public Schools issue early dismissal. A separate announcement may not be made on local
 television or radio. To verify class cancellation, call 573-474-8560.
- Additional specific attendance requirements above and beyond those contained herein are located at www.jobpointmo.org.

Satisfactory Academic Progress

- The instructor is responsible for the maintenance of standards and quality of work in his/her class(es).
- Failure to progress at a reasonable rate in achieving course competencies, as listed in the course catalog, may result in program termination with a grade of "Incomplete" recorded, unless arrangements for accommodation have been made in advance for expected time to complete.
- An instructor may drop a student for lack of effort from the course after consulting with the Main Campus Director. Any drop initiated during the course by an instructor for a student's lack of effort will be documented on the student's permanent record as a grade of "Fail".
- Information regarding a student who is dropped may be reported to the student's funding entity.

Withdrawal Policy

Nothing shall prohibit a student from voluntarily choosing to terminate his/her participation in Job Point's training programs. No punitive grade will be issued at the time the student terminates participation in the program. Any student who wishes to re-enroll after dropping from a course may be required to start from the beginning of training as if s/he has never attended. In the case a student voluntarily withdraws from a training program, the below refund policy shall apply:

- A student choosing to withdraw from Job Point after the commencement of classes is to provide a written
 notice to the Main or Branch Campus Director. The notice must include the expected last date of attendance
 and be signed and dated by the student.
- If special circumstances arise, a student may request, in writing, a leave of absence, which should include the date the student anticipates the leave beginning and ending. The withdrawal date will be recorded as the prearranged return date, should the student not return from his/her leave of absence. A leave of absence in excess of 6 months will require re-enrollment. Upon re-enrollment fees will be pro-rated based on the previous progress and level of skill retained.
- A student will be determined to be withdrawn from the institution if the student misses three (3) consecutive instructional days and all of the days are unexcused.
- All refunds will be issued within 45 days of the determination of the withdrawal date to the student or third party payee.

Books, supplies and fees are not refundable. Tuition refunds will be determined as follows:

Proportion of Total Program Taught by Withdrawal Date Tuition Refund

Less than 25%	75% of program cost
25% up to 50%	50% of program cost
51% or more	No Refund

Transcript Issuance Policy

To preserve the right to privacy of all persons receiving services through Job Point, this organization maintains a firm policy in safe guarding the confidentiality and release of records. Under no circumstances, unless the student is a minor, has a legal guardian, or has legal requirements imposed by a criminal justice authority, will records be released to anyone other than the student's referral (funding) source without his/her written consent. Job Point has established the following procedures regarding requests for transcripts.

- Requests for transcripts must be submitted in writing and include the address to which the transcript should be mailed, if applicable.
- A copy of the students government-issued photo identification and Student Identification Number must accompany the request.
- A fee in the amount of \$.47 per page plus a \$20.02 handling charge must be submitted with the request.
- The transcript copy will be made available within three working days, then may be picked up by the student, otherwise will be mailed by U.S Postal Service via General Delivery.

HOLIDAYS

Job Point is closed for the following:

- New Year's Eve
- New Year's Day
- Martin Luther King Jr.'s Birthday
- Memorial Day
- Juneteenth
- Independence Day
- Labor Day
- Veteran's Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Eve
- Christmas Day

Note: Days off may not actually occur on those designated above due to the calendar year and Job Point's schedule.

GRIEVANCE POLICY

The organization's policy shall be to maintain an internal process through which formal complaints and appeals to decisions are addressed with respect to organizational policies and individual rights and responsibilities, including allegations of abuse or neglect. In no way shall such action result in retaliation toward the person lodging a formal complaint, nor will barriers to services for which the person served is eligible be tolerated. For education purposes, this policy is provided to and reviewed with staff and persons served upon employment/ enrollment.

Definitions

Complaint: An expressed dissatisfaction or resentment about an action or decision.

Formal Grievance: A circumstance regarded as just cause for formal protest, usually associated with the feeling of being wronged as a result of perceived infringement of individual rights coupled with the expectation for review and resolution. This is presented in written form.

Appeal: A request for the review of a particular decision with an interest in seeing the decision reversed or amended in favor of the person making the appeal.

Procedure for Resolving Complaints, Formal Grievances and the Appeal Process

Job Point's toll-free phone number 1-800-844-6029 may be called to make an anonymous complaint or to reach the Compliance Officer. Otherwise, the following formal procedures and process will be explained to the person served in an understandable manner, using language familiar to the individual. If required or requested, the person served may have a personally selected advocate, parent, guardian or case manager present to facilitate communication and provide support and/or assist with developing a written grievance.

- Discuss the problem with your Advisor. Your complaint will receive courteous and prompt attention. Your
 Advisor must meet with you and, if you choose, your selected advocate, and reply to your concerns within
 two days of your request. You will receive the assurance that neither retaliation nor barriers to services will
 occur as a result of your action. In most situations, complaints can be resolved immediately as a result of
 clear communication and, in some cases, compromise.
- At any time beyond this point, you have the right to appeal any decision made in terms of your complaint.
 The appeal process is discussed throughout the remainder of this document.
- If you are not satisfied that the problem has been resolved, you have the right to request an appeal which results in a meeting between you and the Manager to further discuss your complaint. The Manager must meet with you and reply to your concerns within two days of hearing the complaint. Again, you have the right to have a selected advocate with you at this meeting. Minutes will be kept of the meeting, including the Manager's decision. You may have copies of these minutes if you so desire. These minutes will be maintained in the office of the Vice President/Compliance Officer (Human Resource Representative).
- Again, you may find that discussing all aspects of the situation result in resolution of the complaint. Most
 complaints can be resolved through communication and, in some cases, through compromise. However, if
 you are not satisfied with the Manager's response to your complaint, you have the right to take the next step
 and file a formal grievance. The Manager will inform you of this right and your responsibility to put your
 grievance in writing as well as his/her responsibility to take your filed grievance to the Vice President.
- A meeting will be arranged between you and the Vice President/Compliance Officer within five days from
 when your written grievance is presented to the Vice President/Compliance Officer. Minutes will be kept of
 the meeting. You have the right to receive a copy of these minutes, if you desire. You will receive a written
 reply within five days.
- If you are not satisfied with the response from the Vice President/Compliance Officer, you have the right to
 present your written grievance as an appeal to the Board of Directors Ethics and Compliance Committee.
 You may request assistance with writing out your grievance and appeal from any of the staff previously
 identified or an advocate you might select.
- A meeting between you and the Board of Directors Ethics and Compliance Committee will be arranged and scheduled within five days of receiving your filed grievance. Minutes will be kept of the meeting and will be maintained in the office of the Vice President/Compliance Officer. You have the right to receive a copy of these minutes if you so desire. The minutes will be placed in your case record. You will receive a written reply within five days of submitting your written grievance appeal or of your meeting with the Board of Directors Ethics and Compliance Committee. The Ethics and Compliance Committee is comprised of the Vice President/Compliance Officer (Human Resource Designee) and three Board Members that have been appointed by the Board Chair. The decision of the Committee will be final in terms of the organization's internal procedure.
- However, if still dissatisfied with the Ethics and Compliance Committee's final decision, you have the right to
 appeal the decision further by taking it to Missouri Protection and Advocacy, the Missouri Coordinating
 Board for Higher Education, Missouri Human Rights Commission, Equal Employment Opportunity Center,
 Missouri Equal Opportunity Officer. The Vice President/Compliance Officer (Human Resource
 Representative) will provide you with relevant telephone numbers and assist you with the call, if necessary.

For the Department of Mental Health (phone 800-364-9087 or constituentsvcs@dmh.mo.gov). Job Point willingly accepts its responsibility in cooperating fully with these entities to reach a final decision in the matter.

• If your complaint is not resolved utilizing these procedures, you may file a complaint within 180 days from the date of the alleged violation with the Director:

Civil Rights Center (CRC)
U.S. Department of Labor (DOL)
200 Constitution Avenue NW, Room N-4123
Washington, DC 20210

• Upon request the complaint procedure will be made available in the individual's primary language, as possible.

Annual Review of Complaints

- Records of all complaints and filed grievances, as well as the appeal process exercised for each action, will be maintained in the office of the Compliance Officer.
- The Compliance Officer will provide an annual summary of all filed complaints, grievances and appeals and
 forward this summary to the Board of Directors Ethics and Compliance Committee. This summary will be
 written in such a way as to focus on the nature of the complaint or grievance and shall keep the identities of
 the persons served taking action anonymous.
- The Directors will review the summary and prepare recommendations. The Directors will monitor the effectiveness at least annually or as appropriate to the situation.

DESCRIPTION OF FACILITIES

Main Campus

400 Wilkes Boulevard Columbia, Missouri 65201

Job Point's Certified Nursing Assistant (CNA), Heating, Ventilation and Air Conditioning (HVAC), Highway Maintenance & Repair (HMR), Commercial Driver's License 1 and 2, Intermediate Construction Trades (ICT) and Accounting/Computing, Basic Clerical, Executive Office Administration, Legal Office Administration, Medical Office Administration, Office Support Specialist, Retail Sales, Warehousing and Secretarial Refresher programs are housed at the Wilkes location. Employment Services, Supported Employment Services, Job Works, YouthBuild and Vocational Counseling are also provided at the Wilkes location. The Wilkes Center is easily accessible to City residents by personal vehicle, public transportation or walking. The building consists of a lobby/reception area (515 square feet), five restrooms (ranging in size from 76-128 square feet) one includes a shower, six classrooms (ranging from 294-887 square feet), two construction shops (367 square feet each), one computer lab (322 square feet), two conference rooms (132 and 174 square feet), a kitchen (252 square feet) and numerous offices (approximately 100 square feet each).

QUALIFICATIONS OF INSTRUCTORS

Job Point staffs are highly trained and qualified. The President, Vice President (Chief Academic Officer/Main Campus Director/Chief Administrator) and Data Coordinator/Academic Advisor combined have 90 years of experience in job training, education, rehabilitation and employment services. Instructors are required to hold a Bachelor's in Education or related field or at least three years professional experience.

A valid Class E Missouri driver's license, excellent driving record, Positive Supports Training, First Aid and CPR is required of all professional services staff. Background checks conducted on all new staff include verification of Social Security Number, criminal check, sex offender registry, driving records upon employment (annually thereafter), and Missouri Department of Health and Senior Services Worker Registration. These are periodically re-checked.

For specific information on qualifications of individual faculty, please contact the Main Campus Director at 573-474-8560, send an E-mail to info@jobpointmo.org or go to http://www.jobpointmo.com/services/job-points-proprietary-

EQUIPMENT FOR INSTRUCTION

Students can expect to utilize the following equipment, as designated for each occupational family.

Office Technology

Book Shelves
Book Stands
Calculators
Cash Register
Chairs
Coat Rack
Computers
Copier
Desks

Filing Cabinets
Index Cards
Laptop Computer
Pencil Sharpener

Printer Stapler Tables

Telephone Doctor® Customer Service Tapes/DVDs

Telephone System

Television with VCR/DVD Player

Transcription Machine Transcription Tapes White Board

Trades

1/2 Drive Break Over Bar 1/2 Drive Speed Handle

1/2 Drive Swivel
1/2" Air Impact Wrench

1/2" Router 10" Folding Saw

10" Professional Table Saws with Extension Table

10" Table Saw On Legs 10x20 Box Trailer

120/240vac to 24vac Transformers or Suitable

Batteries 2' Level

2 Ton Bottle Jack 2 Wheel Dolly

22" Magnetic Sweeper/Roller 24 Pack Assorted Bungee Cords

3 Step Step Stool 3/8" Drive US Reducer 35 Pc Socket/Drive Set 4 1/2" Grinder 5" Bench Vise 5" Hand Plane 50' Air Hoses 5x8 Box Trailer

7 1/4" Worm Drive Saw

8lbs Sledge Abrasive Wheels

Ac and Dc Power Generation Kits (Optional)

Acetylene Torch Adjustable Wrenches Air Compressors

Air Filters, Clean and Dirty

Air Grinder Air Hose, 50' Air Ratchet Wrench

Air Temperature Entering the Condenser -Task

Sheets

Air Temperature Entering the Evaporator -Task

Sheets

Air Temperature Leaving the Condenser -Task

Sheets

Air Temperature Leaving the Evaporator -Task

Sheets Air Tool Kit

Air/Acetylene Torch Kit, Complete

Allen Wrench

Aluminum 48" Adjustable Work Platforms

Aluminum Concrete Chute, 12'

Angle Grinder Blades

Annealed (Soft) Copper Tubing

Arc Welder

Auto Drain Cleaner

Automatic Expansion Valve

Axe/Mall Bar Clamps Belt Sander Bench Vises Bender

Bending (Break) Tool 10'

Bending Springs

Black Iron Pipe and Fittings

Blind Rivet Tool Book Shelves

Brace and Bit Handle

Brazing Filler Metals

Brazing Flux Brooms Bucket Buddy Cable Cutter

Calculated Superheat -Task Sheets

Calculators
Caulk Gun
Ceramic/Glass Tile

Certified Recovery or Recovery/Recycle Unit

Chairs
Chalk Boxes
Chalk Line
Chalk Refills
Chisels
Circular Saw
Circumference Rules
Clamp-On Ammeter

Color-Coded Refrigerant Cylinders Commercial Driver's License Simulator Common Leak Detection Devices

Compound Miter Saws

Computers

Concrete Float and Extension Handles

Concrete Trowel

Copier

Copies of a Heat Pump Wiring Diagram

Coping Saw

Copper Tubing and Fittings Cordless Impact Driver 1/4" Cordless Reciprocating Sawzall

Couplings
Crankcase Heater

Crescent Wrench (Adjustable)

Crimper
Cut Out Saw
Cylinders of Nitrogen

Dampers Desks

Diagonal Cutters

Dial or Digital Pocket Thermometers Differential Pressure Gauges Digital Clamp Meter Tester

Disconnect Switch

Disconnect Owner

Disposable Furnace Air Filters, Assorted

Disposable Refrigerant Cylinders with Colors Clearly

Identifiable (At Least Four)

Double Wall (Types B, L, and B-W) Vent Piping

Drill Drill Bits

Drill Bits and Adapter

Drills

Drive Extensions

Drivers

Drywall Knives Drywall Screw Gun Drywall Tape Banjo Drywall T-Squares

Duct Seams
Duct Sections

Ducts in Different Shapes and Materials Dump Truck * (City Municipalities)

Dust Pan Large Ear Muffs Easy Out, 1/2" Electric Drill

Electric Drill
Electrical Test Instruments
Electronic Charging Scale
Electronic Leak Detector
Electronic Manometers
Electronic Thermometer
Electronic Vacuum Gauges

Engraver

Evaporators, Assortment

Extension Cords

Eye and Face Protection

Fan Coil with Electric Heating Elements

File Brush Files

Filing Cabinets

Filters Used with Packaged Equipment

Fire Extinguisher Fixed-Orifice Devices

Flare Fittings
Flare Nut Wrenches
Flaring Tools
Flashlights
Flat Bar
Flat Bit Tip
Flexible Duct

Flexible Round Duct Floor Fan 36" Floor Kickers Floor Scraper

Flue Piping and Fittings

Folding Rule

Fused Disconnect Box

Gas Furnace Components and Controls

Gauge and/or Manometer with Devices to Measure

Furnace Gas Manifold Pressure

Gauge Manifold
Gauge Manifold Set

Gloves Goggles

Grilles, Registers, and Diffusers

Grinders

Grout Squeegee
Grubbing Fork
Grubbing Hoes
Hacksaws
Hammers
Hand Miter Saw
Hand Saw
Hand Tile Cutter

Handheld Tubing Benders Handheld Tubing Cutters Hangers and Supports

Hard Hats

Hcfc-22 Refrigerant Hearing Protection High-Top Work Boots

Hoe

Hole Boring Adapter with Drill Bit

Hole Boring Kit Hole Saw Kit Husky Tool Set

HVAC/R Contactor, Typical HVAC/R Relay, Typical Ignition Controls and Devices

Impact Drivers

Insulation Knife and Other Tools to Cut and Fabricate

Ductwork Insulation Materials

Jig Saws

Job Forms, Examples Kerosene Plastic Can

Keyhole Saw

Ladder Mounted Scaffold Brackets

Ladders

Laminate Flooring Laptop Computers Laser Marker

LCD Projectors and Screens

Leak Detectors Levels

Liquid (Bubble) Leak Detector

Liquid Line Pressure at the Condensing Unit -Task

Sheets

Liquid Line Temperature at the Condensing Unit -

Task Sheets Locker Stack Magnesium Screeds Magnum Hole Shooter 3/8"

Manometer

Manual Expansion Valve Measuring Tape Mechanical Fasteners

Metal and PVC Furnace Venting Materials, Typical

Metal Stakes

Module Examinations
Molding Heads

MSDS or SDS for Solvent-Related Products

Multi Meter Tester

Multimeters (Digital & Analog)

Nail Guns Nail Pullers Nipples

Nitrogen Cylinder with Regulator Nitrogen Purging Accessories Nitrogen Tank and Regulator

Nut Driver Nut Driver Tips Ohmmeter

Oil-Resistant Gloves

Operating Air Conditioning and/or Refrigeration

System(s)

Operating Air Filtration System Operating Gas-Fired Furnace

Operational, Properly Wired and Assembled Air-To-

Air Split-System Heat Pump

Orange Cone

Oscillating Tool with Bag
Oxyacetylene Torch and Tips

Paddle Bit Kit Padlocks

Paint Brushes and Rollers

Paint Mixer

Paint Mixer Paddles

Paint Pans Paint Shields

Paint Sprayer, Project Painter Plus Paper Tags W/ Strings, Small

Pencil Sharpeners Pencils and Paper Pergo Flooring Phillips Bit Tips Pig Tiers Pipe Cutters

Pipe Filling, Assortment of the Same Pipe Size

Pipe Hangers, Variety Pipe Insulation Pipe Joint Compound Pipe Reamers Pipe Wrenches

Plastic Pipe Cutters

Pliers

Plug Bit Kit (5 Bits)
Post Hole Diggers
Power Strips, Heavy Duty

PowerPoint Slides

Pressure Switch (Adjustable/Non-Adjustable)

Printer

Propane, Map-Pro, and/or Small Acetylene Cylinders

Properly Operating Heating/Cooling Unit

PSC Motor, Standard

Punch Putty Knives

PVC and Metal Tubes

PVC and/or CPVC Clear Pipe Cleaner
PVC and/or CPVC Plastic Pipe and Fittings
PVC and/or CPVC Primer with a Purple Color

PVC and/or CPVC Solvent-Cement

PVC Cut Off Tool
PVC Pipe and Fittings

PVC Saws

Pythagorean Theorem Worksheets
Quick Drive Extension for Deck Screws

R410 Freon 25 Lb. Tank

Rags Rakes

Ratchet Straps Ratchets

Razor Blade Scrapers Reaming Tools Rebar Cutters

Rechargeable Tool Batteries and Chargers

Reciprocating Saw

Refrigerant

Refrigerant Cylinders, Variety Refrigerant Recovery Cylinder

Refrigerant Scale

Retractable Cable System

Rigid Round Duct

Riveter

Roller Spinner (Cleaner)

Roto Zips Router and Bits

Router Template for Cutting Circles

Rubber Boots Safety Glasses Safety Harness Saw Blades Saw Horses Sawzalls in Cases

Scaffolding

Schedule 40 PVC Vent Piping

Screw Driver Sets

Service Entrance Panel with Circuit Breakers

Sheet Metal Brake Sheet Metal Hand Tools Sheet Metal, Duct and Fittings

Shingle Scraper Shop Vacuums Shovels Siding Geckos Silver Solder for Brazing Single Wall Vent Piping

Slap Staplers Sledges Smart Boards Sockets

Solder and Brazing Filler Metals Solder and Brazing Fluxes Space Heater 55,000 BTU

Spark Lighter

Speed Out Kit (Easy Out for Screws)

Speed Square Spring Clamps Squares Staplers Star Board Steel-Toed Boots

Storage Shelf Units 24x72x72, Four Shelves, HD

Straightedge String on Spinners

Stick Arc Welder

Suction Line Pressure at the Condensing Unit -Task

Sheets

Suction Line Temperature at the Condensing Unit -

Task Sheets

Survey Kit, Laser Self Leveling

Switches Suitable for the Circuit Constructed

System Pressure Charging Charts

Table Saw Tables Takeoffs

Tap & Die Kit, 40 Piece

Tap Handles
Tape Measures
Tape Measures

Tape W/ Paper Roller Applicator

Tarp Tees

Telephone System

Television with VCR/DVD Player Temporary Heat Unit, Heat Pump Thermal Expansion Valve (TEV or TXV)

Thermometers for Air and Surface Temperature

Assembly Thermostat, Typical

Thermostatic Switch (Limit Switch)

Tile Saw Tile Trowel Tin Snips Tool Belts

Tool Boxes/Chests

Tools for Joining Ductwork

Torque Bit Tips

Transformers, Variety
Trim Router W/ Bag

Trowels
Tube Bender
Tubing Cutters

Ultrasonic Leak Detector Utility Knives and Blade Kits

U-Tube Manometers and/or Inclined-Tube

Manometers Vacuum Gauge Vacuum Pump Vent Piping Vice Grip

Voltmeter or Multimeter Walk Boards 16' Water Hose Wheel Barrows White Board

Whiteboard/Chalkboard

Wire Brushes
Wire Rack 60x60x12
Wire Stripper
Wooden Bench 8'
Work Lights
Wrenches

Health Care

Aftershave lotion Alcohol sponges Alcohol wipes

Assistive Devices (per care plan)

Bath Blanket
Bath Floor Mat
Bath Thermometer
Bed with Side Rails
Bedpan and Cover

Bedspread Blanket

Bottom Sheet (flat or fitted)

Calculators
Cane
Cart
Chairs
Chase Doll
Clean Bed Linens

Copier Cotton Balls Cotton Lift Sheet

Cotton Pad or Disposable Pad

Curlers/Rollers Denture Cleanser Denture Cup Deodorant

Digital Overhead Projector Digital Thermometer

Disinfectant Solution and Cleaning Cloth

Disposable Razor Disposable Washcloth

Disposable/Reusable Bed Protector

Elastic Stockings Electric Razor Emery Board Emesis Basin or Sink

Face Soap

Face Towel/Wash Cloth

Food Tray Footstool Gait Belt

Glass Oral Thermometer and Holder

Glass Rectal Thermometer

Glasses Gloves Goggles Gown

Gown or Pajamas Hair Conditioner Hair Dryer Hand Mirror Hose I&O Form

مما

Ice Tongs or Large Spoon

Lap Robe

Large Basin or Bucket

Linen Bag Linen Container Lip Balm

Liquids (to be thickened)

Lotion Mask

Mattress Pad or Cover Measuring Devices Measuring Guide Mechanical Lift

Mirror Mouthpiece Mouthwash Nail Clippers Napkins

Non Sterile Gloves Nonskid Bathtub Mat Orange Stick/Flat Toothpick

Overbed Table Pencil Sharpener Pillowcase Pitcher/Handheld Shower Nozzle

Pitchers

Plastic Bath

Plastic Pillow Cover

Plastic Thermometer Covers (if available)

Preshave Lotion

Resident's Personal Comb/Brush Resident's Toiletries, Makeup

Shampoo

Shaving Cream

Shower Cap

Skin Barrier

Soap and Soap Dish Sphygmomanometer

Spoon

Stethoscope with Diaphragm

Tables

Telephone System

Thickening Agent

Tissues

Toothbrush

Toothpaste or Powder

Top Sheet

Towel

Trays

Tub chair

*Rented or borrowed

Upright Scale with Measuring Rod

Urinal and Cover

Vinegar Rinse

Walker

Washcloth

Wastebasket

Watch with Second Hand

Waterproof Bed Protector

Water-soluble Lubricant

Retail

Book Shelves

Calculators

Cash Register

Chairs

Warehousing

Fishbowl Inventory Software

Gas Powered Forklift

Inventory Label Printer

LRT Barcode Scanner

Nissan Counterbalance Forklift

Shipping Container

SCHOOL LIBRARY

Books

100 Fastest-Growing Careers

15 Minute Cover Letter

150 Best Low-Stress Jobs

151 Quick Ideas to Deal with Difficult People

175 Best Jobs Not Behind a Desk

200 Best Jobs for College Graduates

25 Best Time Management Tools and Techniques

250 Best Jobs Through Apprenticeships

300 Best Jobs Without a Four-Year Degree

45 Things You Do That Drive your Boss Crazy

50 Best Jobs for Your Personality

9 to 5 Beats 10 to Life

99 Days and a Get Up

A Foot in the Door

Adams Job Interview Almanac

Adams Resume Almanac

Administrative Office Management

Administrative Procedures for the Legal Professional

American Heritage Dictionary

Basic Letter & Memo Writing

Being Job Ready

Best Jobs for the 21st Century

Best Resumes and Letters for Ex-Offenders

Big Book of Jobs (Occupational Outlook Handbook)

Blue Collar Resume and Job Hunting Guide

Blue Collar Resumes

Breakthrough to Math for Level 3

Breakthrough to Math for Level 4

Building Strategies - Writing

C.I.T.E. Learning Styles Instrument

Calculators Printing & Display

Cambridge GED Program - Science

Career Match (personality colors)

Career Power

Careers for Hardhats and Other Constructive Types

Carpentry

Century 21 Accounting

Century 21 Computer Applications & Keyboarding

CNA Cram

College Money Handbook 2008

Communication Skills for the Processing of Words

Contemporary's Medical Office Procedures

Contemporary's Building Skills in Reading Contemporary's Building Skills in Science

Contemporary's Edge on English Contemporary's Foundations - Reading Contemporary's GED - Social Studies

Customer Service

Definitive Guide to Warehousing

Do What You Are

Dorland's Pocket Medical Dictionary Encyclopedia of Job-Winning Resumes

EPA-608 Study Guide

Ex-Offender's Job Hunting Guide Ex-Offender's Job Search Companion Ex-Offender's Quick Job Hunting Guide

Exploring Technical Careers

Filing Made Easy Five Forbidden Phrases Four Year Colleges 2008

Gallery of Best Resumes-For People Without a Four-

Year Degree

GED Language Arts, Reading GED Language Arts, Writing

GED Mathematics
GED Science

GED Skill Workbook - Language Arts GED Skill Workbook - Mathematics GED Skill Workbook - Mathematics 2 GED Skill Workbook - Science GED Skill Workbook - Writing GED Skills Workbook Social Studies GED Test 1 Writing Skills Exercise

General Clerical Test Getting a Job

Gordon Occupational Checklist Guide to Internet Job Searching

Haldane's Answers to Tough Interview Questions

Handling Words 2

Health-Care Careers for the 21st Century

How to Say It at Work

ICD 9 CM International Classification of Diseases

Insiders Guide to Finding a Job Interview Style Inventory

Jeffrey's Department Store: A Retail Simulation

Job Hunting for Dummies Job Hunting Online

Job Interview Tips for People with Not-So-Hot

Backgrounds

Job Interviews for Dummies

Job Savvy-How to be a Success at Work Job Search and Career Checklists

Job Search and Career Checklists

Job Search Handbook for People with Disabilities

Job Search Knowledge Scale

Knock 'Em Dead

Living in the Reader's World Making Peace with Your Past

Marketing & Economics Learning Activity Packets

Marketing & Essential Math Skills Medical Abbreviations & Eponyms

Medical Office Practice

Medical Terminology Made Easy

Merriam Webster Dictionary (Paperback) (4) Merriam Webster Thesaurus (Paperback)

Microsoft Office Modern Carpentry

More Words You Should Know Moving Beyond Your Past

Networking for Job Search and Career Success

New Guide for Occupational Exploration

No One is Unemployable No One Will Hire Me

Number Power - Consumer Math

Number Power 1 - Add, Subtract, Multiply

Number Power 3

Number Power 4 - Geometry

Number Power 7 - Problem Solving/Test

Number Power 9 Number Power Review

Number Sense - Whole Numbers

Nurse Assistant in a Long-term Care Facility Nursing Assisting: A Foundation in Caregiving O*NET Dictionary of Occupational Titles Office Procedures for the Legal Professional

Opportunities in Construction Careers

Over 40 Job Search Guide

Overcoming Barriers to Employment Personal Development for Life and Work

Practical Math Applications
Pre GED Critical Thinking Skills
Pre GED Language Arts, Writing

Pre GED Science

Quick Resume & Cover Letter Book

Reading For Progress Reading for Results Reading Performance

Real People Working in Building and Construction

Resumes for Dummies

Resumes that Knock 'Em Dead

Retailing

Roget's II The New Thesaurus

Safe 2 Lift Counterbalance Training Course

Selling Learning Activity Packets

Sink or Swim

Social Skills At Work

Stedman's Medical Dictionary

Substantive Law for the Legal Professional Taber's Cyclopedic Medical Dictionary

Taber's Cyclopedic Medica

The Cashier

The Essential Writer's Companion

The Medical Word Book

The Merck Manual

The Office

The Road Atlas

The Ultimate Job Search

Top 100 Careers Without a Four-Year Degree

Top 100 Careers for College Graduates

Top 100 Health-Care Careers

Top 300 Careers

Two Year Colleges 2008

Unwritten Rules of Highly Effective Job Search

Using QuickBooks Pro for Accounting

Very Quick Job Search

Vocational and Technical Schools-East 8th Ed Vocational and Technical Schools-West 8th Ed Webster's Classic Reference Library Dictionary

Webster's II Dictionary

What Color is Your Parachute?

Word 2003 for Dummies

Work Personality Profile

Yellow Book

Young Person's Guide to Getting and Keeping a

Good Job

Your Rights in the Workplace

Magazines

Business Education Forum Journal for Light Construction This Old House

Tapes

Legal Office Practice Medical Terminology Office Administration

Videos

50 Best Jobs for the 21st Century

An Introduction to Getting the Job You Really Want

Basic Telephone Skills

CNA Cram DVD

Determining Caller Needs

Ex-Offender's Quick Job Hunting Guide

From Curt to Courteous

How to Avoid Emotional Leakage

How to Deal with the Foreign Accent

How to Handle the Irate Caller

How to Treat Every Caller as a Welcome Guest

HVAC Bundle

HVAC YouTube

Job Interview Tips for People with Not-So-Hot

Backgrounds

Quick Job Search Video Set

Six Cardinal Rules of Customer Service

How to Deal With Negativity in the Work Place

Mosby's CNA Skills DVD Set

Pleasing Your Hard to Please Customers

S.A.F.E. 2 Lift: Taking Care of Safety

Telesale, Tips A to Z

The 9 Deadliest Sins of Communication

ACCREDITATION

Job Point's occupational skills training programs have been accredited by CARF, the international accrediting body for rehabilitation services, since 1975.

PLACEMENT ASSISTANCE

Career counseling and exploration is offered to assist students in identifying types of jobs and potential employment opportunities upon completion of training. Students have access to an extensive career library and online resources,

including employer directories, labor market information, company literature, post-secondary education catalogs, computerized career information systems and other career development guides. Job Point's optional internships provide an excellent opportunity to showcase student's assets to a potential employer, in addition to offering valuable experience for his/her resume.

Students will be offered the tools to successfully obtain gainful, unsubsidized employment in a career related to the training received. Group discussion and individualized instruction facilitate the best matching of interests, skills and experiences with employer needs. Topics such as interviewing, resume writing and job search strategies are covered. Once employment is secured, follow-up support may be extended for job retention. Job leads and resources are provided for the job search. Career Labs are equipped with computer work stations to develop/tailor resumes and cover letters. Internet access is provided in order to apply for positions online, post resumes and search for job openings through *Jobs.Mo.Gov*, a statewide job database, or through other means. Participants are able to establish personal e-mail accounts so they can receive information and messages from employers. Job Point staff maintains partnerships with a large database of employers who are familiar with the quality of our training, and have hired past graduates.

Students' academic, career and personal needs are met by Job Point staff when possible. If issues arise, which require additional support, a referral to ancillary services may occur. Programs are designed to assist students, as they move toward self-reliance and self-confidence.